

# Mutare Text™



Engage

## Two-Way Text Conversations

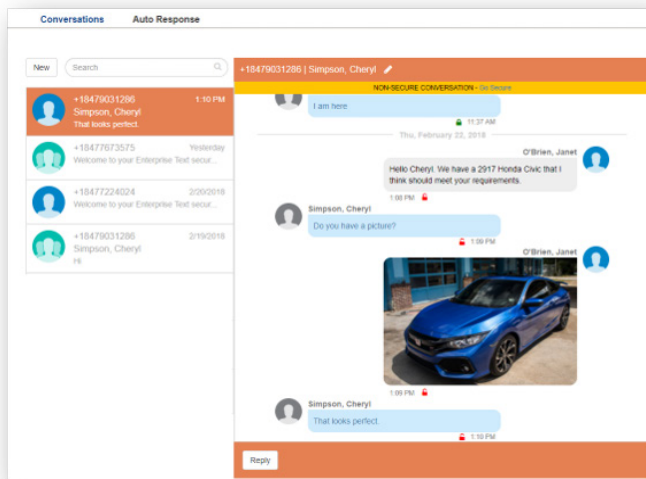
### The Smarter Text Solution

Engage is the easiest, most cost-effective way to bring the power of customer engagement through text messaging to your organization.

### Engage Features, Benefits

- Two-way text conversations from any browser or mobile device

- Can be applied to existing employee business numbers or to a text-only line if needed.
- Enables mobile text conversations with customers or clients without exposing employees' personal phone numbers.
- Enables pivot to "secure mode" when protected information is involved.
- Records a full audit trail of conversations for reporting, compliance and analysis.
- CRM integration for data capture and more effective agent response.
- Augments call center and team operations through simple assignment/reassignment of engage enabled lines.



### Ideal Industries

- Banking
- Insurance
- Healthcare
- Legal
- Government
- Social Services
- Travel & Hospitality
- Consulting
- Customer Service
- Call Center
- Retail
- Sales



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Mutare Means Change. For three decades, we've been empowering organizations to re-imagine a better way to connect with each other. Today, through our transformative digital voice and text messaging solutions, we make communications with colleagues, customers and prospects simple, secure and effective.

**Get the message.**