giSTT Hosted™

Datasheet

Never Log In to Voicemail Again

Mutare's giSTT Hosted speech to text service delivers voice messages as text to email.

1 Receive a Voicemail

2 giSTT Hosted Converts the Voice Message to Text

"We convert your voice messages to text..."

3 Message is Delivered to Email and SMS

We've gotten rave reviews about the new tools, that have been provided, especially from our 'power users' in the field, who really appreciate speed and efficiency for their communications. Overall, I'd estimate that we have increased productivity of our people in the New York area by at least 15%."

Craig Cuyar, CIO, Cushman & Wakefield

Get the message.

giSTT Hosted for Any Size Business
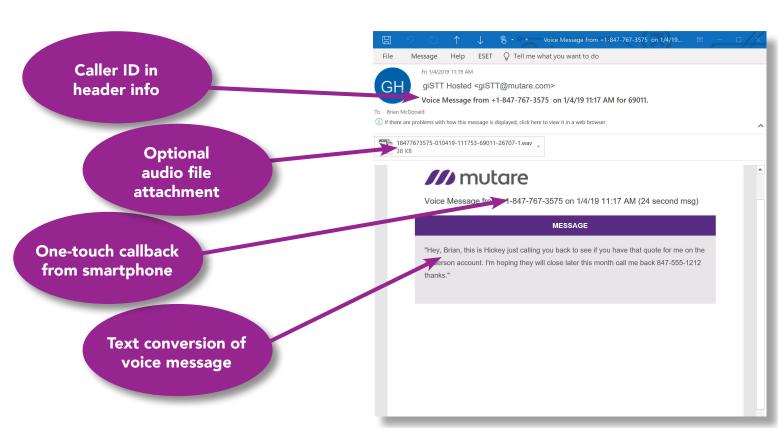
What is giSTT Hosted

Mutare's giSTT Hosted is an enterprise voicemail-to-email transcription solution designed for the small to medium sized business. giSTT Hosted does not require a dedicated on-premise server or related software. It works with existing voicemail systems capable of forwarding sound files in email.

What to Expect

giSTT Hosted is designed to deliver a reasonable approximation of the voice message. In most cases, users should be able to act on the message without needing to listen to the audio. They can still listen to the original voice message by clicking on the audio attachment if needed.

Benefits

- Fast: Read and process voicemail information in a fraction of the time it takes to listen.

- Efficient: Promotes uninterrupted work flow and closer collaboration so businesses run better.

Caller ID in header info

Optional audio file attachment

One-touch callback from smartphone

Text conversion of voice message

Voice Message from +1-847-767-3575 on 1/4/19...

File   Message   Help   ESET   Tell me what you want to do

Fri 1/4/2019 11:19 AM

GH   giSTT Hosted <giSTT@mutare.com>
Voice Message from +1-847-767-3575 on 1/4/19 11:17 AM for 69011.

To   Brian McDonald

If there are problems with how this message is displayed, click here to view it in a web browser.

18477673575-010419-111753-69011-26707-1.wav
38 KB

mutare

Voice Message from 1-847-767-3575 on 1/4/19 11:17 AM (24 second msg)

MESSAGE

"Hey, Brian, this is Hickey just calling you back to see if you have that quote for me on the ...erson account. I'm hoping they will close later this month call me back 847-555-1212 thanks."

Sample speech to text delivery, above. Some names and words may not translate perfectly, but the message provides enough information to "get the gistt" and act without listening.

Mutare, Inc.
2325 Hicks Road
Rolling, Meadows IL 60009
Call or Text: 847.496.9000
Email: info@mutare.com

Mutare Means Change. For three decades, we've been empowering organizations to re-imagine a better way to connect with each other. Today, through our transformative digital voice and text messaging solutions, we make communications with colleagues, customers and prospects simple, secure and effective.

Get the message.