



## Cloud Solutions

# Avaya Cloud Office Value Proposition

Simplify your Communications so you can Focus on your Business



### Intergated Meetings Keep it Simple and Reduce Costs

With Avaya Cloud Office, there is no need to pay for separate meeting services. Customers enjoy unlimited audio and video conferencing with up to 500 participants (video conferencing) or 1,000 participants (audio conferencing).

### One Number Does it All

With Avaya Cloud Office, one number does it all - voice, FAX, texting, and mulitmedia messages all come to your single number - easy to manage, easy to control, and easy to see immediately.

### Secure Reliable Communications

The Avaya Cloud Office's platform ensures users receive the security, reliability, and coverage they need to move their business forward. Enterprise-grade capabilities like multiple, globally distributed data centers, enterprise single sign-on, and flexible role and permissions for administrators ensure critical business communications remain secure and available.

### Integrations that Make Sense for the Way People Work

People rely on a variety of different tools to get their work done every day: desktop apps, workflow automation, and customer relationship management from such vendors as Google, Salesforce, Oracle, and Microsoft. With Avaya Cloud Office, these apps integrate with communications, creating a seamless experience that eliminates the need to switch between applications.

### Analytics to Understand the Business

Avaya Cloud Office comes complete with an up-to-the-hour advanced call management system and analytics. Use the built-in reports or create custom dashboards with over 30 Key Performance Indicators (KPIs). View such metrics as utilization, missed calls, time to answer, refused calls, meeting frequency, and system Quality of Service (QoS).

## About Avaya

Businesses are built on the experiences they provide and every day millions of those experiences are built by Avaya (NYSE:AVYA). For over one hundred years, we've enabled organizations around the globe to win—by creating intelligent communications experiences for customers and employees. Avaya builds open, converged and innovative solutions to enhance and simplify communications and collaboration—in the cloud, on premise, or a hybrid of both. To grow your business, we're committed to innovation, partnership, and a relentless focus on what's next. We're the technology company you trust to help you deliver Experiences that Matter. Visit us at [www.avaya.com](http://www.avaya.com).

## Go Beyond

With Avaya Cloud Office, you'll go beyond voice communications to a world where multi-media collaboration brings unprecedented productivity to your users and unprecedented responsiveness to your customers. Flexible, easy to use, feature rich, mobile friendly and backed by Avaya's award-winning support, Avaya Cloud Office is available today to simplify your communications so you can focus on driving your business forward.

