

# Mutare Text™

## Reach



## Remind. Survey. Notify.

Manually calling patients from a contact center is expensive and time-consuming. Each contact can cost up to \$20 for something as routine as appointment reminders. Automating reminders with an interactive electronic solution is far more cost-effective and efficient.

That's where the Mutare Text Reach feature can make a difference. The Mutare Text platform helps organizations activate patient engagement with customizable workflows designed to empower effective care coordination.

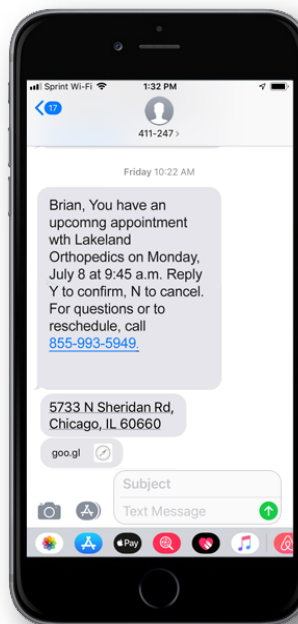
### Care Providers Can Send:

- Appointment reminders and reduce no-show rates by 20% to 50%
- Medication reminders to keep patients compliant with drug therapy
- Surveys to automate outbound medical contact center functions
- Surgery center patient status notifications

### Contact Methods

- Voice

- Email
- SMS/MMS
- Interactive Web Forms
- Interactive Smartphone Apps



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Mutare Means Change. For three decades, we've been empowering organizations to re-imagine a better way to connect with each other. Today, through our transformative digital voice and text messaging solutions, we make communications with colleagues, customers and prospects simple, secure and effective.

**Get the message.**