What's Driving Trends in UCaaS

dts AMERICAN Technology Solutions LLC

AVAYA CLOUD OFFICE™ by **RingCentral®**

Cloud adoption is on the rise: nearly 65% of organizations are using cloud services.

65%

Most organizations have more than just calling in their cloud licenses. **57%** also have meetings, and **52%** have team collaboration.

Top Cloud Adoption Drivers

47% | Cost Savings

46% | Better Scale

28% | More Available Features

24% | Rapid Delivery of New Features

23% | Remote Worker Support

Team Collaboration Apps

Reduce Meetings Required by **23%**

Reduce Emails by **12%**

Improve Productivity by **13%**

In a **40-hour** work week, team collaboration is saving employees an average of **5.3 hours**

UCaaS adoption is highest among SMB (up to 2,500 employees)

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